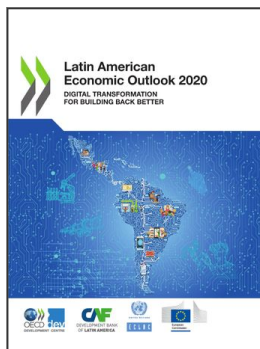


Acronyms and abbreviations

ADB	Asian Development Bank
AI	Artificial Intelligence
APEC	Asia-Pacific Economic Cooperation
B2B	Business to Business
B2C	Business to Customer
BELLA	Building the Europe Link with Latin America
BEPS	Base Erosion and Profit Shifting Project
C4IR	Centre for the Fourth Industrial Revolution
CAF	Development Bank of Latin America
CARICOM	The Caribbean Community
CIAT	Inter-American Center of Tax Administrations
CITEL	Inter-American Telecommunication Commission
CTA	Environmental Technology Centre
DA	Digital Agenda
DSI	Digital Service Infrastructures
DSM	European Commission's Digital Single Market Strategy
EC	European Commission
ECLAC	Economic Commission for Latin America and the Caribbean
EGDI	E-Government Development Index
EHR	Electronic Health Record
eLAC	Regional Digital Agenda of Latin America and the Caribbean
EMBI	Emerging Markets Bond Index
ESCS	Economic, Social and Cultural Status
ETER	The European Tertiary Education Register
EU	European Union
FDI	Foreign Direct Investment
GDP	Gross Domestic Product
GDPR	General Data Protection Regulation
GVC	Global Value Chains
HCI	Human Capital Index
ICT	Information & Communication Technology
IDB	Inter-American Development Bank
IIF	Institute of International Finance
ILO	International Labour Organization
IMF	International Monetary Fund
IMT	International Mobile Telecommunications
IO	International Organisations
IoT	Internet of Things
ISCO	International Standard Classification of Occupations
ISP	Internet Service Provider
ITU	International Telecommunication Union
IXP	Internet Exchange Point
J-PAL	The Abdul Latif Jameel Poverty Action Lab
LAC	Latin America and the Caribbean
LEO	Latin American Economic Outlook

Mbps	Megabytes per second
MFP	Multifactor Productivity
MERCOSUR	The Southern Common Market
MOOCs	Massive Open Online Courses
MP	Mesoamerica Program
MS	Milliseconds
MSMEs	Micro, Small and Medium Enterprises
NDPs	National Development Plans
NGO	Non-governmental Organisations
OAS	The Organization of American States
OECD	Organisation for Economic Co-operation and Development
OGD	Open Government Data
ORBA	Regional Broadband Observatory
PA	Pacific Alliance
PCT	Patent Co-operation Treaty
PEAs	Privacy Enforcement Authorities
PIAAC	Programme for the International Assessment of Adult Competencies
PISA	Programme for International Student Assessment
PPP	Purchase-Power Parity
PPPs	Public-private partnerships
R&D	Research and Development
RFID	radio-frequency identification
SDGs	Sustainable Development Goals
SEGIB	Secretaría General Iberoamericana
SICA	Central American Integration System
SIDS	Small Islands Developing States
SMEs	Small and Medium Enterprises
SSC	South-South Co-operation
STEM	Science, Technology, Engineering and Mathematics
TII	Telecommunications Infrastructure Index
UN	United Nations
UNCTAD	United Nations Conference on Trade and Development
USD	United States Dollar
VAT	Value Added Tax
VIX	Volatility Index
WEF	World Economic Forum
WHO	World Health Organization
Wi-Fi	Wireless Fidelity



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