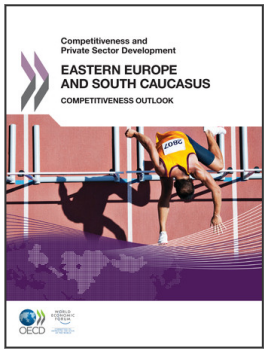
Acronyms and Abbreviations

ACBA	Credit Agricole Bank of Armenia
ACN	Anti-corruption Network
ADA	Armenian Development Agency
AZPROMO	Azerbaijani Export and Investment Promotion Foundation
BEEPS	Business Environment and Enterprise Survey
BIT	bilateral investment treaty
CAGR	compound annual growth rate
CEE	Central and Eastern Europe
CET	continuing education and training
CGAP	Consultative Group to Assist the Poor
CGCI-PME	Caisse de garantie des crédits à l'investissement des petites et moyennes entreprises
CIS	Commonwealth of Independent States
CRM	client relationship management
CSA	credit and saving association
DCA	Development Credit Authority
DerzhInvestytsii	State Agency of Ukraine for Investments and Development
DVV	Deutsches Volkshochschul-Verband
EBRD	European Bank for Reconstruction and Development
EESC	Eastern Europe and the South Caucasus
EHEA	European Higher Education Area
EIU	Economic Intelligence Unit
ENPI	European Neighbourhood and Partnership Instrument
ETF	European Training Foundation
EU	European Union
FDI	foreign direct investment
FGAR-PMU	Fonds de garanties de crédits aux petites et moyennes entreprises
FINCA	Foundation for International Community Assistance
FM	Fundusz Mikro
FMA	Finanzmarktaufsicht
FSU	Former Soviet Union
GCI	Global Competitive Index

GDP	gross domestic product
GNI	gross national income
GNIA	Georgian National Investment Agency
HDI	Human Development Index
HEI	higher education institution
HPI	Human Poverty Index
IAP	Istanbul Action Plan
ICSID	International Centre for Settlement of Investment Disputes
IEA	International Education Association
IFC	International Finance Corporation
IFI	international financial institution
IMF	International Monetary Fund
IPA	investment promotion agency
IPF	investment promotion and facilitation
IPR	intellectual property rights
ISCED	International Standard Classification of Education
IT	information technology
MFI	monetary financial institution
MIGA	Multilateral Investment Guarantee Agency
MNC	multinational corporation
MPI	Multiple Poverty Index
NARIC	National Academic Recognition Information Centre
NBFI	non-bank financial institution
NGO	non-governmental organisation
NILEX	Nile Stock Exchange
NORRIC	Nordic National Recognition Information Centres
NQF	National Qualifications Framework
OBG	Oxford Business Group
OSS	one-stop shop
PfCAF	Policies for Competitiveness Assessment Framework
PFI	Policy Framework for Investment
PIRLS	Progress in International Reading Literacy Study
PISA	Programme for International Student Assessment
SBA	Stand-By Arrangement
SIDA	Swedish International Development Agency
SME	small and medium-sized enterprises
SEE	South East Europe
SOTUGAR	Société Tunisienne de Garantie (Tunisian Guarantee Company)
SPF	Sector Prioritisation Framework

SSSU	State Statistics Service of Ukraine
TACIS	Technical Assistance to the Commonwealth of Independent States
Tempus	The Trans-European mobility scheme for university studies
TIMSS	Trends in International Mathematics and Science Study
TRIPS	Trade-related Aspects of Intellectual Property Rights
Ukr	ZovnishInvest National Agency for Foreign Investment and Development of the Ukraine
UNCTAD	United Nations Conference on Trade and Development
UNDP	United Nations Development Programme
UNECE	United Nations Economic Commission for Europe
UNESCO	United Nations Educational, Scientific and Cultural Organisation
USAID	US Agency for International Development
VAT	value-added tax
WBCSD	World Business Council for Sustainable Development
WCT	WIPO Copyright Treaty
WIPO	World Intellectual Property Organisation



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