

Decision Making

Australia's school reform agenda	22
Mandate from the Council of Australian Governments	
Education Ministers determined the policy details	24
The key factors in policy making	

Implementation of reform to school performance reporting in Australia requires the authority of nine education Ministers, both collectively in council and individually within their own governments to set policy and direct its implementation. Some of this can be achieved by education Ministers themselves. On occasion, the task requires the attention of heads of government. When the opportunity arises to include education in a broader review of intergovernmental service delivery, this can be pivotal to the achievement of major reforms.

AUSTRALIA'S SCHOOL REFORM AGENDA

The Australian Government's "Education Revolution" involves a sharper focus on improving outcomes as students move through school. The transparency and accountability mechanisms are aimed at improving outcomes and equity for all students by using nationally comparable school performance data to build a substantive evidence base to support future improvements.

In May 2008, the federal budget included funding provision for a National Schools Assessment and Data Centre (NSADC). The federal Education Department had formed the view that the continued handling of national school performance measurement and reporting by an inter-governmental committee of Education Department officials was unlikely to deliver hard reforms. The Australian Government decided to direct its resources instead to an independent body and to require state and territory support as part of the funding obligations attached to federal grants. The data centre would act as an independent source of advice on performance measurement and collection point for school data.

Subsequently a report commissioned under the COAG process, *A New National Architecture for School Curriculum, Assessment and Reporting,* recommended that a new national statutory body be established with a legislative mandate to report to the Ministerial Council for Education, Early Childhood Development and Youth Affairs (MCEECDYA) and to be tasked by MCEECDYA to execute its policy decisions in relation to curriculum, assessment and reporting. Bringing together these three linked elements of national school system governance was an important policy innovation and laid the foundations for the establishment of ACARA.

MANDATE FROM THE COUNCIL OF AUSTRALIAN GOVERNMENTS (COAG)

In 2008, at the highest levels of government in both the federal and state spheres, COAG undertook the most significant reform of Australia's federal-state financial relations in decades through the introduction of an Intergovernmental Agreement (IGA).

This was a broad-ranging reform of shared funding and responsibility for key areas of service delivery including health and education. In addition to a major rationalisation of the number of payments to the states and territories by the Australian Government, the IGA also involved a changing focus from inputs to outcomes – in exchange for more flexibility in how states and territories spent their funding, they would be required to undertake enhanced, transparent reporting.

As noted above, in August 2008 the then Prime Minister gave an address at the National Press Club which announced the government's plan for an "Education Revolution", including the transparency agenda. The Prime Minister stated specifically that individual school performance reporting would be a condition of future funding arrangements. At the same time, the Australian Government released a booklet which reinforced the transparency and accountability message given by the Prime Minister in his speech. This and other instances of public advocacy by the Australian Government were important in reinforcing the right of parents and the community to have transparent information on all schools.

At the COAG meeting of 29 November 2008, the Council agreed:

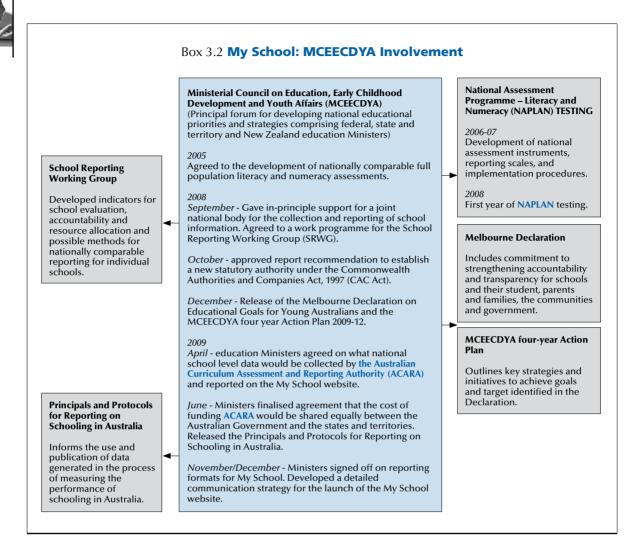
- that greater transparency and accountability for the performance of schools is essential to ensure that every Australian child receives the highest quality education and opportunity to achieve through participation in employment and society;
- to national reporting on the performance of individual schools to inform parents and carers and for evaluation by governments of school performance; and

23

Box 3.1 My School: Australian Government and COAG Involvement Federal Government Intergovernmental Agreement on Federal Financial Relations November 2007 - Federal Labor (IGA) - March 2008 party election commitment to Lift School Standards, focussing on Council of Australian Governments (COAG) Outlines the Australian greater accountability through Government's financial (peak intergovernmental forum comprising the introduction of annual the Prime Minister, state Premiers, territory commitments to state and reports comparing the Chief Ministers and the President of the territory governments and performance of schools. Australian Local Government Association) overall policy objectives for each key service sector. August 2008 - the Australian 20 December 2007 -Includes Specific Purpose Government launched its policy Agreed to a new reform agenda across health and aging, productivity, climate paper "Quality Education: The Payments to states and Case for an Education territories for the provision of change and water, infrastructure, business Revolution in our Schools". regulation and competition, housing and services in key service delivery indigenous reform. Agenda initially driven sectors. by the implementation of federal election commitments. Schools Specific Purpose Payment. Agreed to improve funding arrangements and a more collaborative Australian Government - state relationship. Established seven working groups to progress this work. National Education Agreement September 2008 (NFA) Productivity Agenda Working Commissioned a report to review the 1 January 2009 Group (PAWG) governance arrangements for national curriculum, assessment and reporting. Sets out objectives, outcomes, One of the seven working outputs, performance indicators groups established by COAG to November 2008 and state and federal roles and deliver election commitments COAG agreed on the need for greater responsibilities relating to the and progress work on the educational transparency and provision of school education. productivity component of the accountability. national reform agenda. Details reporting requirements Gained jurisdictional support for a new under the performance reporting Chaired by Julia Gillard MP, school performance reporting framework, framework, including national Deputy Prime Minister with including national reporting on the reporting on individual schools. senior public servants from the performance of individual schools. Commonwealth, state and territory Governments. Endorsed the establishment of the Australian Curriculum Assessment and Tasked with delivering **Reporting Authority (ACARA).** implementation plans for election commitments (including Agreed ACARA would be supplied with the Schools Assistance Act and the Digital Education information necessary to enable it to Regulations Revolution, universal access to publish relevant, nationally comparable early childhood education, information on all schools to support Details the Australian delivery of a National accountability, school evaluation, Government's financial Curriculum) and determining collaborative policy development and key priorities to support the assistance to non-government resource allocation. schools for 2009-12. Productivity Agenda. Provides a legislative basis for Developed a nationally agreed placing the same NEA reporting **Participation and Producti** requirements on framework, endorsed by COAG non-government schools. March 2008 and which outlined key aspirations, outcomes, Outlines performance and progress measures and future transparency requirements policy directions for early childhood development, consistent with the performance reporting framework in the NEA. schooling, skilling and training.

• that a new body, ACARA – the independent body referred to above – would be supplied with the information necessary to enable it to publish relevant, nationally comparable information on all schools to support

accountability, school evaluation, collaborative policy development and resource allocation.



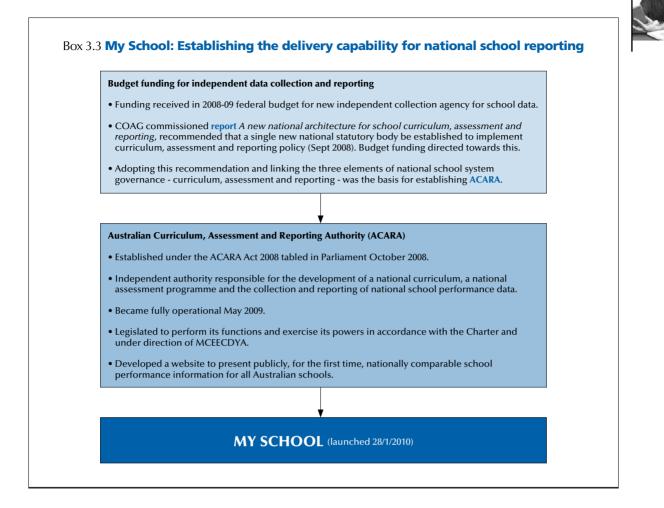
The Australian Government recommended to COAG that it would be important to accompany school performance information with two other categories of information – the context in which a school operates (student background, for example) and the resources available to a school. This is a key design feature of My School. The release of school income data for each school for the first time in March 2011 confirmed that the public is much better placed to understand and discuss school performance with this additional element.

The policy authority for current education reforms, including My School, is set out in the NEA which forms a schedule to the Intergovernmental Agreement on Federal Financial Relations reached by COAG in 2008.

Service delivery schedules to the IGA locked in the requirement for both government and non-government schools for national reporting on the performance of individual schools for the purposes of accountability, school evaluation and resource allocation. Getting agreement at this high level laid the foundations for where national school level reporting was headed. COAG then tasked education Ministers (MCEECDYA) with determining the details of how this would be achieved for all schools across the country.

EDUCATION MINISTERS DETERMINED THE POLICY DETAILS

The Australian Government led MCEECDYA's consideration of how the transparency agenda should be delivered. Similarly to the development of NAPLAN, ministers decided to form an expert working group to provide them with advice. The group comprised members of the states and territories, the non-government sector and the Australian Council for Educational Research (ACER).



Ministers asked the expert working group to provide advice on the indicators and data needed for school evaluation, accountability and resource allocation, together with possible methods for reporting information on individual schools. They did this with the assistance of a report on reporting and comparing school performances commissioned from ACER (see references).

Some of the key recommendations from the ACER analysis were that:

- nationally-comparable data should be collected on students' literacy and numeracy skills using NAPLAN, and on tertiary entrance results of students in each senior secondary school;
- nationally-comparable data should be collected on sources and amounts of funding received by each school, and on the numbers and qualifications of teaching staff in each school;
- nationally-comparable data should be collected on the socio-economic background of students in each school, preferably based on information collected at the individual student level using at least parental occupation and possibly parental education levels;
- in reporting student outcome data, data for like-schools should be provided as a point of comparison and that in
 determining like-schools, account should be taken of the percentage of students from Indigenous backgrounds
 and language backgrounds other than English, and the socio-economic backgrounds of students in the school;
- for purposes of providing public information about schools, a common national website should be used to
 provide parents and the public with access to rich information about individual schools, and that this website
 should provide information about each school's programmes, philosophies, values and purposes, provided by the
 school itself, as well as nationally-comparable data provided centrally; and
- nationally-comparable student outcome data should, wherever possible, provide information about current levels
 of attainment, gain/growth across the years of school, and improvement in a school over time.

26

Box 3.4 School Profile

2010 2009 20 School comments 2010

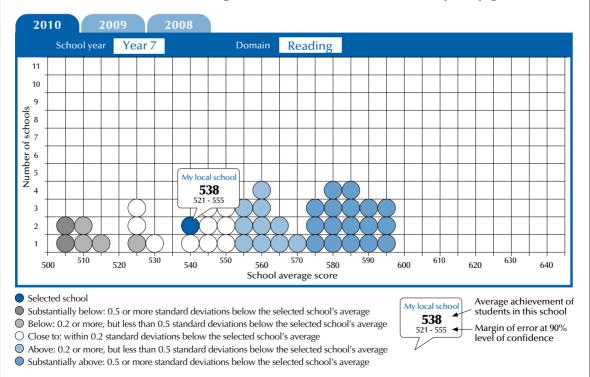
Mylocal school is a large comprehensive co-educational high school in the north western suburbs of NSW Although it is located in an area well known for its highly regarded schools, including selective, single-sex and non-government schools, Mylocal school has experienced a steadily increasing enrolment during the last few years. The school prides itself on academic, vocational, cultural and sporting success. With a focus on Quality Teaching, it aims to meet the needs of students in a technology rich enviroment. For the last four years Extension classes have been established in our Stage 4 curriculum and Extension courses are available in Stage 6 across a broad curriculum range for our talented students. There are high expectations for student learning, behaviour and school uniform. Sixty-eight per cent of students are from a language background other than English. Mylocal school's mission is to develop considerate, responsible people who can learn independently to achieve personal excellence. The school aims to develop in its students, the skills, knowledge, attitudes and values necessary for participation in society.

Box 3.5 Similar Schools

'Similar schools' in this context are schools serving students from statistically similar backgrounds. Factors used to determine a group of similar schools are the socio-educational backgrounds of the students' parents, whether the school is remote, the proportion of indigenous students, the proportion of students from a language background other than English, or a combination of these factors. For more information on the method used to identify statistically similar schools.

The graph compares the average achievement of students from the selected school with the average achievement of schools serving students from statistically similar backgrounds. Each circle represents a school. The colours indicate wether the selected school's average score is above, close to, or below a similar school score.

Hover on a circle to show a school's average score. Click on a circle to view a school's profile page.



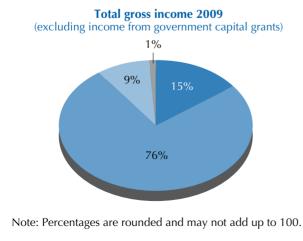
3

Box 3.6 School Finances: Full-time equivalent (FTE) enrolments (2009)

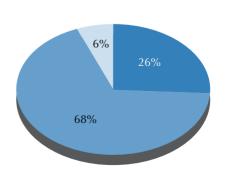
Interpreting school financial information

The following table and charts summarise the recurrent and other income of the selected school together with its capital expenditure for the 2009 calendar year. Caution should be taken in using the information presented below when making direct funding comparisons between schools. The financial resources available to schools are directly influenced by the nature of the school (including its location and profile), its programmes and its operations. For further information on the methods used and on the comparability of the date.

Net recurrent income 2009	Total	Per student
Australian Government recurrent funding	1 921 049	1 546
State/Territory Government recurrent funding	9 714 561	7 817
Fees, charges and parent contributions	1 136 115	914
Other private sources	91 944	74
Total gross income (excluding income from government capital grants)	AUD 12 863 669	AUD 10 351
Deductions		
Income allocated to current capital projects	140 329	113
Income allocated to future capital projects and diocesan capital funds	0	0
Income allocated to debt servicing	0	0
(including principal repayments and interest on loans)		
Subtotal	AUD 140 329	AUD 113
Total net recurrent income	AUD 12 723 340	AUD 10 238
Capital expenditure 2009	Total	
Australian Government capital expenditure	584 946	
State/Territory Government capital expenditure	1 508 149	
New school loans	0	
Income allocated to current capital projects	140 329	
Other	0	
Total capital expenditure	AUD 2 233 423	







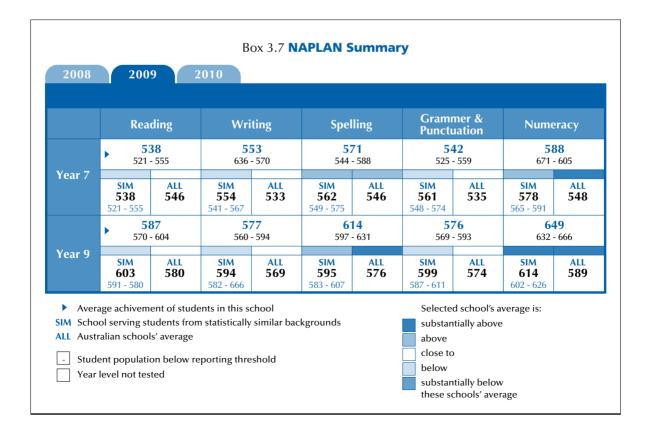


The value of commissioning advice from internationally recognised experts in the field cannot be over-estimated, especially in a federal system of government where each government will have its own expertise. If the national minister is able to bring to the table carefully considered propositions informed by experts who are independent of government, the discussion with other ministers can be based on ideal outcomes more than entrenched interests.

Throughout 2009, ministers considered the advice of the School Reporting Working Group (a sub-group of MCEECDYA) and reached agreement on each aspect of national school level reporting:

- that reporting on individual schools would cover the three key areas endorsed by COAG a school's context (for example, the type and number of students), capacity (such as financial resources and teaching levels of expertise) and outcomes (including NAPLAN performance and senior secondary outcomes);
- that the most effective channel of reporting would be via a national website;
- that the format of the website and the way data was presented would place the school at the centre of the report;
- that socio-economic information for each school would be displayed to provide context for interpreting a school's performance;
- that the construction of an index and details of the methodology for grouping like schools based on socioeconomic status and other variables – later known as the Index for Community Socio-Educational Advantage (ICSEA) – be developed. This was vital in addressing state and territory sensitivities to the possibility of unfair comparisons between schools and would provide the first ever capacity of Australia to determine the relative levels of educational advantage or disadvantage of all schools; and
- that all states and territories and the non-government sector would provide full data sets to ACARA. As mentioned above, the establishment of an independent authority was integral in gaining the support of the states and territories, and ensured their comfort in providing data direct to an independent body rather than to the Australian Government.

In June 2009, education Ministers finalised agreement that the cost of funding ACARA would be shared equally between the Australian Government and the states and territories. ACARA was established under Commonwealth



legislation with a Board comprising nominees from each state and territory, the National Catholic Education Commission, the Independent Schools Council of Australia and the Australian Government, and is answerable to MCEECDYA. ACARA's work to develop the My School website was written into their Charter and work plan, and was also made a condition of their funding.

Education Ministers agreed to proceed with the available national data for the inaugural My School, and agreed an ambitious work programme to add further data as it became available. With My School first launched in January 2010, the Government delivered the first set of national school performance reports in Australia's history.

These were very well received by parents, who to that point had no means of comparing schools on a national basis irrespective of the jurisdiction the schools are in or who owns and operates them.

In particular, a key feature of My School that was accessed by parents was the summary table of NAPLAN performance. Here a user can see at a glance a school's performance in all domains and year levels compared to the national average and the statistically similar schools average. The table is also colour coded to show if the school's performance is substantially above (dark green), above (light green), close to (white), below (light red) or substantially below (dark red), that of the similar school groups.

In relation to reporting of school income, the inherent differences in the way schools are resourced and managed across jurisdictions and sectors create challenges for ensuring comparability of financial data. A phased approach with collaborative work between ACARA, the Australian Government, states and territories and non-government sector ensured comparable financial information was published when My School 2.0 was released in March 2011.

The other addition to the website that was only possible for the first time in My School 2.0 is growth data on literacy and numeracy, which shows overall improvement of student cohorts that remained in each school between 2008 and 2010. This provides a measure of the influence of the school itself on student progress, the value schools have added to their students' learning over a two-year period.

THE KEY FACTORS IN POLICY MAKING

Strong leadership

From the outset, years before My School was released, there was strong national leadership by the Australian Government and strong political leadership by both the then Prime Minister and the then Deputy Prime Minister, who was also the Minister for Education. School reporting was clearly a centrepiece of the Government's broader education reforms.

The strong view expressed repeatedly, over time, by the Australian Government, particularly by the Deputy Prime Minister, was that parents want and have a right to public information about all schools, that the nation needs this information and that it is certainly in the interests of every Australian school child.

Having adopted this view, a number of challenges presented immediately. Chief among them was significant criticism from some of the key stakeholders.

Preparedness to manage opposition

Initially, there was resistance from the states and territories whose paramount concern was that national reporting would lead to unfair comparisons being made between schools. The resistance of the states and territories was not trivial because, without their agreement, it would not be possible to access the data they held. There is no constitutional capacity for the Australian Government to override or mandate what the states and territories must do. Rather, it had to lead and negotiate to gain agreement, which it did over a period of years.

Secondly, there was vigorous criticism from teacher unions, particularly the federal body representing government school teachers, the Australian Education Union (AEU). The Deputy Prime Minister was frequently challenged by the unions. In the face of a concerted campaign of correspondence and media comment, the Deputy Prime Minister patiently reiterated the case for transparency in the public interest.

No.

The My School story shows the importance of policy makers considering conflicting stakeholder interests and views regarding empowering parents with potentially sensitive information. The balance of judgement formed by the Australian Government was that it was more in the public interest to publish the information than not. Moreover, the fact of a Labor government Minister disagreeing with the federal teachers' union demonstrated the strength of the Government's resolve to support the right of the community to have this information and not allow unions to control public access to school information.

Box 3.8 Development of Australian System

In developing the Australian position a number of overseas systems were examined by both the Expert Advisory Group and ACER on school level reporting. As a result of the analysis, including experiences from overseas, the following key principles were used as a guide:

- The measures would be used to guide school evaluation, accountability and resource allocation.
- The primary purpose of performance data is to support each school to improve the outcomes of their students.
- It would be a shared national framework, to allow parents and the community to gain a better understanding of the performance of schools than would otherwise be possible.
- Balanced information would be made available, by accompanying the publication of attainment data with publication of contextual information about a school as well as information about the resources available to it.
- The focus of the development should not be if data is available to support an indicator. Once the indicators are identified, then work can begin on what data is available and what areas need to be further investigated.
- Comparative information would be generated, noting simplistic league tables will not be produced. Instead options should be developed that support high quality, fair and reasonable methodologies for comparing school performance.

This enabled the selection of key elements for a model to reflect the Australian system, such as:

- The information would be presented in a way that made the school the centre of the report rather than data presented in a table format and listing schools.
- Schools would also have the opportunity to be able to provide information on its ethos, programmes and achievements.
- Schools would not be graded or ranked.
- More than one single measure of school performance would be used.
- Student assessment outcomes would not be adjusted to reflect contextual factors. Instead the actual school results would be displayed, with contextual information published also. This decision was based on advice from ACER and including work from Goldstein and Leckie (2008), and Rowley (2006).
- Point in time (i.e. status) measures should also be supplemented with gain or growth indicators to provide a measure for making judgements about the value that schools are adding.
- The only performance comparisons offered would be among schools that have students from statistically similar backgrounds.
- In the development of the like school methodology, consideration was given to a number of models, including statistical near neighbours and assigning each school to a pre-defined group. The pre-defined grouping method was rejected due to problems with schools located on a boundary of a group wanting to be on the other side of the boundary.
- The model selected by Australia ensures that every school has its own unique similar schools group as the school is always in the centre of this group.

 $\underline{30}$ © decd 2012 delivering school transparency in Australia: National Reporting through My school

Marshalling the evidence

Other key factors in the policy-making phase centred around grounding the policy in evidence from international experiences and from this, building a model suited to Australia's needs. Feeding into this at key stages in the process was advice from experts in performance measurement and reporting. This provided the scientific basis for taking sound decisions and ensuring that the political and government stance was persuasive and carried credibility on the broader community. The use of experts continues to be an on-going practice in developing future iterations of the website.

Effective decision making

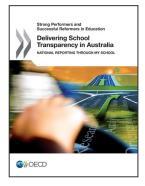
The related major reform to service delivery performance monitoring through COAG placed an emphasis on collection and reporting of delivery and outcomes data. This afforded the Australian Government an ideal means for securing the authority needed for the public provision of national school performance reporting. Through the COAG funding agreements, the Australian Government was able to make judicious use of a major funding injection to schools by making provision of national data on every school in Australia a condition of federal funding.

The process managed by the education Ministers to develop and implement the details of school reporting entailed careful consideration of the options and the issues, with intensive scientific and policy analysis drawing on a variety of conceptual propositions and empirical testing of these, with well-documented outcomes and follow up from meetings. In a federal system of government, rigorous processes are particularly important to keep track of the decision making and ensure that the analytical work needed between decision points is carried out.

Long-term planning

The success of My School is as much a function of exercising the discipline needed to scope the project and keep track of progress through project monitoring and reporting to ministers as it is a function of the merit of the policy. This kind of reform cannot be achieved in the short term.

Good planning over a long time period contributed to the success of getting the initiative off the ground, as did flexibility on the part of all governments in being prepared to publish what data was available initially, rather than wait until all data was perfect before launching My School.



From: Delivering School Transparency in Australia National Reporting through My School

Access the complete publication at: https://doi.org/10.1787/9789264175884-en

Please cite this chapter as:

Zanderigo, Tony, Elizabeth Dowd and Sarah Turner (2012), "My School Website Launched", in *Delivering School Transparency in Australia: National Reporting through My School*, OECD Publishing, Paris.

DOI: https://doi.org/10.1787/9789264175884-4-en

This work is published under the responsibility of the Secretary-General of the OECD. The opinions expressed and arguments employed herein do not necessarily reflect the official views of OECD member countries.

This document and any map included herein are without prejudice to the status of or sovereignty over any territory, to the delimitation of international frontiers and boundaries and to the name of any territory, city or area.

You can copy, download or print OECD content for your own use, and you can include excerpts from OECD publications, databases and multimedia products in your own documents, presentations, blogs, websites and teaching materials, provided that suitable acknowledgment of OECD as source and copyright owner is given. All requests for public or commercial use and translation rights should be submitted to rights@oecd.org. Requests for permission to photocopy portions of this material for public or commercial use shall be addressed directly to the Copyright Clearance Center (CCC) at info@copyright.com or the Centre français d'exploitation du droit de copie (CFC) at contact@cfcopies.com.

